

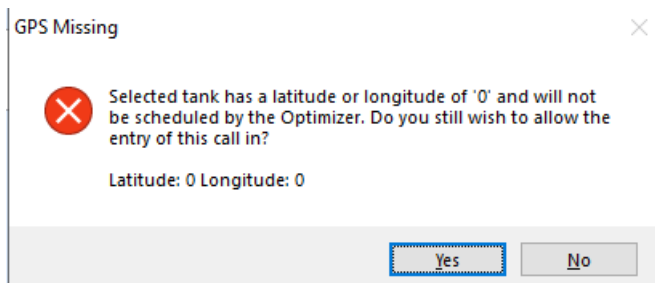
Enter Call In Information

Last Modified on 07/17/2026 11:39 am EDT

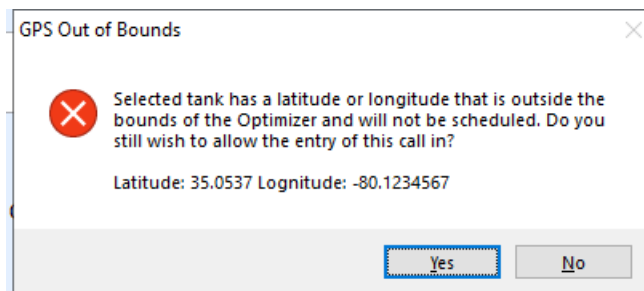
1. From the *Master Menu*, select **Call In Entry** or, from any window, press **CTRL+W**.
2. Choose **Create**.
 - a. To validate GPS coordinates on tanks when a call in entry is created, a new system setting is automatically created and defaults to *No*.
 - b.

Category	Setting Name	Actual Value
Tank	Validate CallIn GPS	N

- c. When set to Y (yes) and a call in entry is created, the GPS coordinates are validated. The validation checks to ensure the tank has coordinates and will also check Optimizer customers to ensure coordinates are within Optimizer bounds. If there are no coordinates set on the tank, the user will get this warning message.



- d. For Optimizer users: When there are coordinates on a tank that are outside of the Optimizer bounds the user will receive the following warning that displays the coordinates on the tank.



If **No** is selected the call in entry will be removed. When **Yes** is selected the user can continue entering the call in. Validation will also happen when changing a pending call in entry from pending Yes to pending No.

3. Enter the *Customer # field* or press **F5** to choose from a list.

Customer # Name	Pend	Dr	Route Est %	Est Del	Min Gal	Min Dollars Scheduled	Imm Fill	Tick Pr
100007 ADAMS, ANSEL		1	1	5	0	0.00 00/00/00	No	N
100005 BROCK, MICHAEL	Y	1	1	67	100	0.00 00/00/00	Yes	N
100005 BROCK, MICHAEL		1	1	40	120	0.00 00/00/00	No	N
100007 ADAMS, ANSEL	Y	1	1	30	500	0.00 00/00/00	No	N
100007 ADAMS, ANSEL		1	1	32	208	0.00 00/00/00	Yes	N
100006 ALLISON, JENNY		1	1	20	79	0.00 00/00/00	No	N

Map / Optimizer

Truck: Run: Sequence: Scheduled: 00/00/00 PO Number: Quoted Price: 0.0000

Comment: Call In: 12/19/22 3:06 pm Entered By: sfaherty

Serial Number: CY CYL: cylinder Special Instr: Current: \$205.92

Est Gals Left: 0.00 0 % Capacity: 5 Total Cap: 5 Phone: (317)999-4444 30-Day: \$0.00

Last Del Date: 00/00/00 Bus Owns: No Address: 345 PRODUCTION DRIVE 60-Day: \$0.00

Customer Type: 1 RESIDENTIAL Delivery Type: 1 WILL CALL BROWNSBURG, IN 46112 90-Day: \$19,348.37

Terms Code: 2 COD Del Addr: 987 RONALD REGAN PARKWAY Total: \$19,548.29

Price Code: 1A 2.5000 Loc: 1 AVON BROWNSBURG, IN Credit Limit: \$0.00

RESIDENTIAL

- In the *Route* field, the route will automatically update from the route entered in the Tank Information for the customer but can be changed if necessary.
 - In the *Est %* box, enter the percentage left in the tank if different from the default.
 - In the *Min Gal* field, enter the minimum delivery if applicable.
 - In the *Imm Fill* field, enter *Yes* if the customer should be scheduled for an immediate delivery.
 - Optionally enter a *Quoted Price* to be used in Energy Track and manual sales posting to price the delivery.
 - In the *Comment* area, enter any additional comments.
- Note:** This information is sent to Re-Engineered EnergyTrack handhelds and can also be printed on scheduling reports.
- In the *Call In* field, enter the date the customer called.
 - If there is Call In History for this customer, the **Call In History** button will be highlighted.
 - If there is a Tickler for this customer, the **Tickler** button will be highlighted.
 - Choose **Save**.

Select **Calc. Dirs** to display the window below:

Total Dollars to spend

Dollars to spend

All applied taxes (0.000%)

Price per Gallon

Gallons to Deliver

Once a call in has been scheduled on the map or Optimizer Plus program, a yellow highlight will display routed tanks.

Customer #	Name	Pend	Div	Route Est %	Est Del	Min Gal	Min Dollars	Scheduled	Imm Fill	Tck Pr
100007	ADAMS,ANSEL		1	1	1	5	0	0.00 00/00/00	No	N
100007	ADAMS,ANSEL		1	1	60	200	100	0.00 00/00/00	Yes	N
100005	BROCK,MICHAEL	Y	1	1	67	160	100	0.00 00/00/00	No	N
100005	BROCK,MICHAEL		1	1	40	120	0	0.00 00/00/00	No	N
100007	ADAMS,ANSEL	Y	1	1	30	500	0	0.00 00/00/00	No	N
100007	ADAMS,ANSEL		1	1	32	208	0	300.00 00/00/00	Yes	N
100005	ALLISON,JENNY		1	1	20	79	0	0.00 00/00/00	No	N

Map / Optimizer

Truck 84 Run 2 Sequence 2 Scheduled 03/02/26 PO Number Quoted Price 0.0000

Comment Call In 09/05/23 3:33 pm Entered By Laura

Serial Number P 224455 Grain Bin 5 Special Instr mean dog Current \$205.92

Est Gals Left 550.00 55 % Capacity 500 Total Cap 1000 Phone (317)999-4444 30-Day \$0.00

Last Del Date 02/16/23 Bus Owns Yes Address 345 PRODUCTION DRIVE 60-Day \$0.00

Customer Type 2 COMMERCIAL 90-Day \$19,340.37

Delivery Type 2 KEEP FULL BROWNSBURG, IN 46112 Total \$19,546.29

Terms Code 2 COD Del Addr 987 RONALD REGAN PARKWAY Credit Limit \$0.00

Price Code 2 C 0.9700 Loc 1 AVON BROWNSBURG, IN

COMMERCIAL

Call In History

Pending Orders

View All

Send

Email

Contract # 548

Cents Down Price 1.5790

Bal Left Gals Left 500.0

Create

Cancel