Customer Type Setup

Last Modified on 09/23/2026 10:17 am EDT

The system uses Customer Types to categorize customers or gas products (budget, COD, gas dryer, bulk home heat, grain dryer). Set up a different code for each type of customer or gas product to track.

Customer Types are tied to a tank on the *Tank Information* window. There are many reports that can be printed by customer type.

Division	Customer Type	Description
1	1	PROPANE - RESIDENTIAL
1	2	PROPANE - AG USE
1	3	PROPANE - GRAIN DRYER
1	4	PROPANE - GOVERNMENT
1	5	PROPANE - COMMERCIAL
1	6	GAS
1	7	DYED DIESEL
1	8	CLEAR DIESEL
1	9	WC SUMMERFILL
1	10	CARDTROL
1	100	AFD NON MONITORED
1	101	AFD MONITORED
1	102	PROPANE BUDGET RESIDENTIAL

1. In *Modify* mode on the *Customer Type Maintenance* window, select **Create** to enter a new Customer Type code. To change a Customer Type, select the Customer Type and make any necessary changes.
2. Enter the Customer Type's *Division*.
3. In the *Customer Type* field, enter a unique identifier for the customer or gas product type. The Customer Type can be up to three numeric characters.
4. In the *Description* field, enter a Customer or Gas Product Type description.
5. Choose **Save**.