# Orders - Agvance SKY Energy

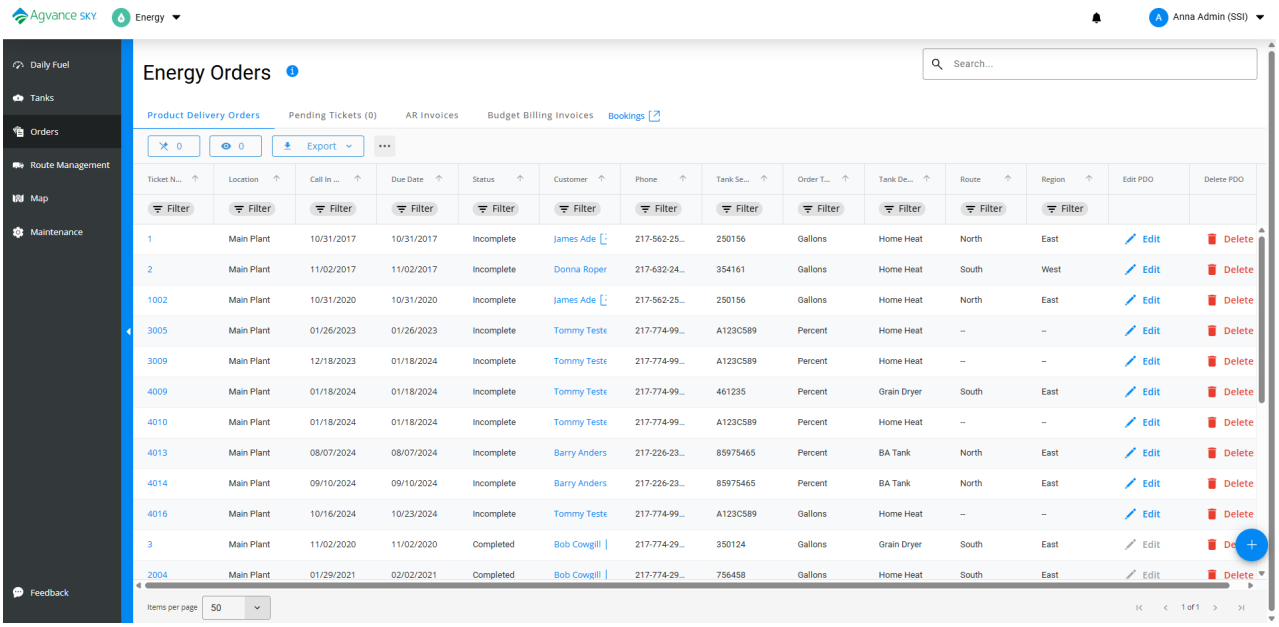
Last Modified on 09/01/2026 12:14 pm EDT

## Product Delivery Orders

A listing of all Energy Product Delivery Orders (PDOs) is available in Agvance SKY Energy. The list can be narrowed down by selecting the **Filter** icon and entering a filter criteria or any grid cell with the search bar located in the header. When typing, the grid will populate based on the text entered. Choose the **Ellipsis** at the top to *Reset Grid* from filtering or *Autofit Columns*.

For more information on how to use the *Energy Product Delivery Order* grid see, **Using Grids in Agvance SKY**.

To view more Customer details, select the Customer name link to open that specific Customer's **Agvance SKY Customer Overview page**.

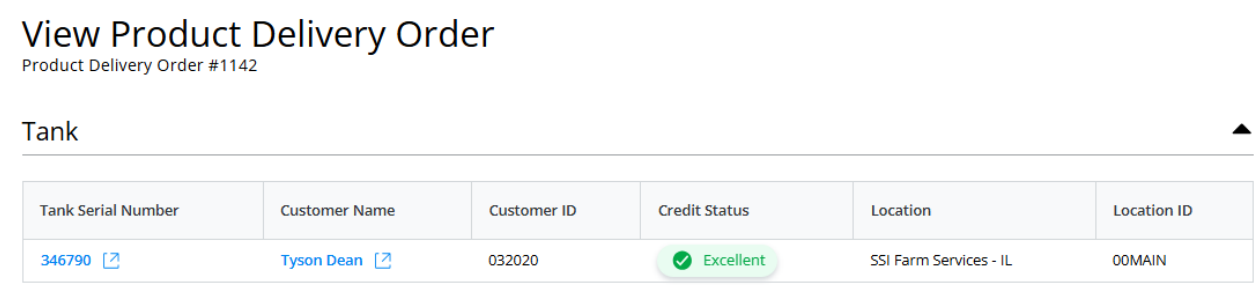



The *Due Date* column defaults to ascending (oldest date at the top) and the *Status* column defaults to show *Incomplete* first.

**Note:** Any field without data will show a double dash (--).

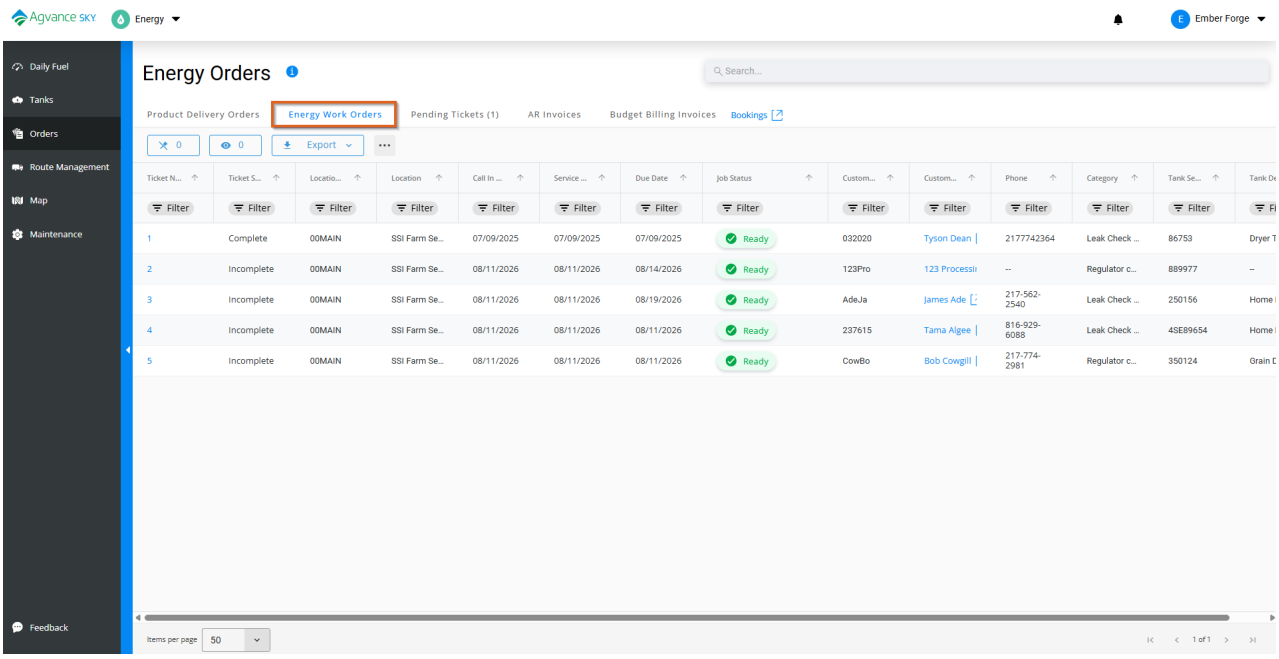
With access to Agvance SKY Order, review Customer Bookings from Agvance SKY Energy by selecting the **Bookings** link. This opens the *Bookings* page of Agvance SKY Order in a new browser tab.

A full page view of Product Delivery Order information is available by selecting the *Ticket Number (formerly Call In ID)* on the *Orders* grid or from the *Tank History* page.



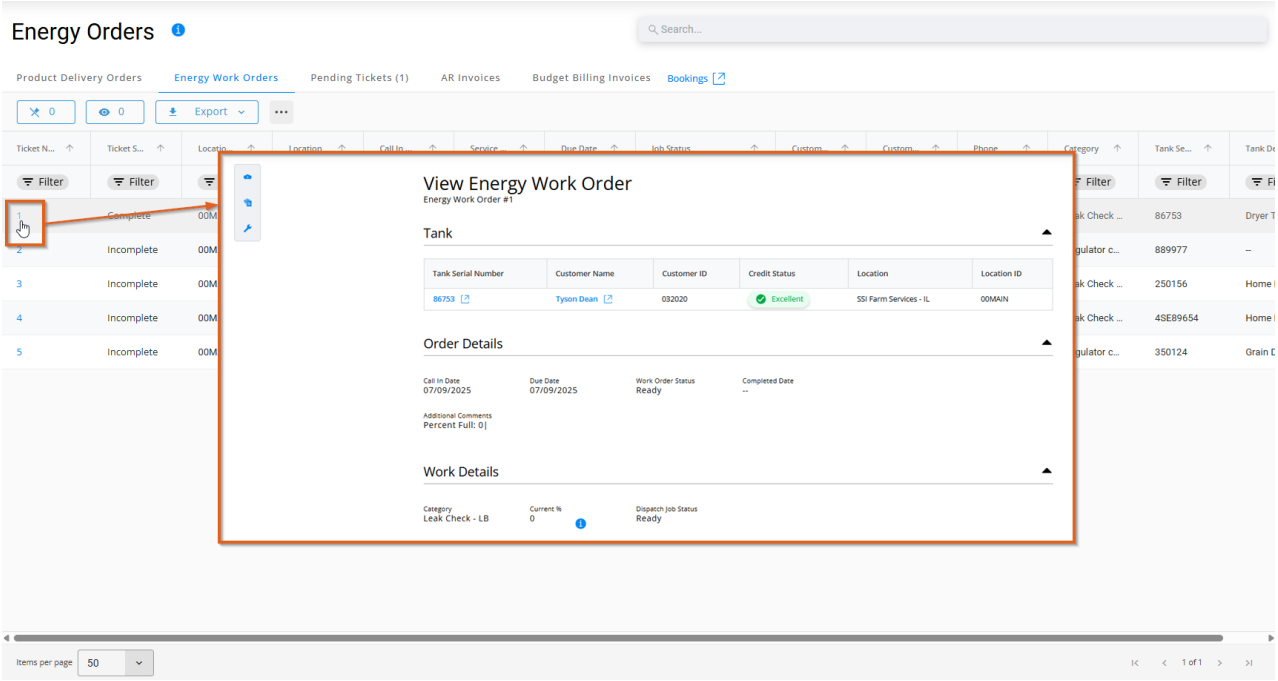

# Energy Work Orders

To view all *Energy Work Orders*, previously known as Maintenance Work Orders, with details available, navigate to the *Energy Work Orders* tab. All work orders are auto-sorted by *Incomplete Ticket Status* with the oldest dated items listed first. The list can be narrowed down by selecting the**Filter** icon and entering a filter criteria or any grid cell with the search bar located in the header. When typing, the grid will populate based on the text entered. Choose the **Ellipsis** at the top to *Reset Grid* from filtering or *Autofit Columns*.




View more details by selecting the **Ticket Number** link on any row to open a detailed page for that work order. The

Energy Work Order opened shows more details including the *Tank Serial Number*, *Customer Name*, *Customer ID*, *Credit Status*, *Location*, and *Location ID*. When viewing the Energy Work Order ticket, the *Tank Serial Number* in the grid is tied to PDO/Invoice and when selected, opens the *Tank Info* page for that specific Tank in a new tab. **Customer Name** and **Tank Serial Number** redirecting to their respective pages requires Agvance SKY Customer access.




Additional *Order Details* include *Call In Date*, *Due Date*, *Work Order Status*, *Completed Date*, *Additional Comments* and *Work Details* including *Category*, *Current %*, and *Dispatch Job Status.*